CAPFIN CREDIT LIFE DISCLOSURE TO POLICYHOLDERS

IN TERMS OF THE FINANCIAL ADVISORY AND INTERMEDIARY SERVICES ACT, 2002

IMPORTANT - PLEASE READ CAREFULLY - DISCLOSURE AND OTHER LEGAL REQUIREMENTS

(This notice does not form part of your insurance contract or any other document)

As an insurance Policyholder, or prospective insurance Policyholder, you have the right to the following information:

1. ABOUT THE FINANCIAL SERVICES PROVIDERS (INTERMEDIARY SERVICES AND PREMIUM COLLECTION)

1.1. Capfin, a division of Pepkor Trading Proprietary Limited ('Capfin') (Registration Number 1958/003362/07) is a private company duly incorporated according to the laws of the Republic of South Africa and is an authorised Financial Services Provider.

1.2. The contact details of Capfin's Compliance officer is: Mr. Riaan Cromhout on 010 285 0934, via email compliance@abacus-insurance.co.za.

1.3. Capfin is authorised to carry on business as an authorised financial services provider in respect of Category 1: Long-term Insurance Subcategory A, Long-term Insurance subcategory B1, Long-term Insurance subcategory B1 – A under FSP License Number 3247.

1.4. Capfin is situated at 1 Industrie Street, Kuils River.

1.5. Capfin is in possession of current professional indemnity insurance.

1.6. Capfin is authorised to sell long term insurance products and collect premiums there on behalf of Abacus Life Limited.

1.7. Capfin does not receive remuneration in excess of 30% (thirty percent) of its income from Abacus and shall be paid remuneration for the intermediary services calculated at 3.25% (subject to but excluding VAT) of the Net Collected Premium for that month in respect of each policy.

1.8. Capfin also performs a binder function and shall receive a binder fee of 3.5% (subject to but excluding VAT) of the Net Collected Premium for that month in respect of each policy.

1.9. Capfin Credit Life is sold on a non-advice basis.

1.10. Capfin and Abacus Life Limited are both part of the Pepkor Group of Companies.

2. ABOUT THE INSURER - ABACUS LIFE LIMITED ('ABACUS LIFE')

2.1. This Policy is underwritten by Abacus Life Limited a licensed Life Insurer and an authorised Financial Services Provider

2.2. The contact details of Abacus Life's Compliance Officer is: Adv. Langa Gabuza on 010 600 9106, via email compliance@abacus-insurance.co.za

2.3. Abacus Life Limited (Registration Number 2007/032597/06) a public company duly incorporated according to the laws of the Republic of South Africa and a registered Insurer and authorised financial service provider.

2.4. Abacus Life Limited is authorised to carry on business as an authorised financial services provider in respect of Category 1: Long-term Insurance Subcategory A, Long-term Insurance subcategory B1, Long-term Insurance subcategory B1 – A under FSP License Number 47062.

2.5. Abacus Life is situated at Block 11A, Woodlands Office Park, 20 Woodlands Drive, Woodmead, Johannesburg, 2191.

2.6. Abacus Life Limited is in possession of current professional indemnity insurance.

2.7. Abacus Life Limited and Capfin are part of the Pepkor Group of Companies.

ABACUS LIFE LIMITED (Registration No. 2007/032597/06) is a duly registered public company and life insurer			
Physical Address:	Block 11A, Woodlands Office Park, 20 Woodlands Drive, Woodmead, Johannesburg, 2191		
Postal Address:	PO Box 4208, Johannesburg, 2001		
	CLAIMS	**COMPLAINTS**	**CUSTOMER CARE**
Telephone Number:	0800 777 444	0800 777 444	0800 777 444
E-mail:	claims@abacus-insurance.co.za	complaints@abacus-insurance.co.za	customercare@abacus-insurance.co.za

3. Payment of Premium in respect of the Capfin Credit Life Policies

3.1. Manner of Payment of Policy and Stop Payment of Premium

3.1.1. Manner of Payment of Policy: You have received a quotation on application for your Capfin loan. In this quotation you will find all the details of the Insurance Premium payable by you in terms of the Policy. You will note that your Insurance Premium is included in the total monthly instalment you have to pay in terms of your Capfin Loan and is payable with your monthly instalment in arrears. Please make sure you understand the contents of this quotation.

3.1.2. Stop Payment of Premium: If the Premium is not paid on the date it was due to be paid as a result of payment having been stopped by you, the Policy may be cancelled from the date that the Premium was due to be paid.

3.2. Your Policy will automatically lapse in the event that Capfin has to write off your Capfin Loan as a bad debt.

3.3. Period of Grace for Premium Payment: You shall be entitled to a period of 15 (fifteen) days from the Premium due date, which is the same date as your Instalment due date.

3.4. Policy Lapse: Where the first premium is not paid/collected the benefits under the Policy will automatically lapse 15 (fifteen) days after due date of first premium.

3.5. Thereafter, if 1 (one) month's premium is not paid/collected, the Policy does not lapse, but is suspended for 31 (thirty-one) days, and may be reactivated and reinstated upon the payment of all outstanding premiums within 31 (thirty-one) days of the due date of the outstanding premium.

4. POLICY TERMS AND CONDITIONS AND EXCLUSIONS

4.1. Your insurance Policy together with all the applicable terms and conditions and the relevant exclusions shall become effective upon the disbursement of your loan, and it is valid for one month.

4.2. Please refer to your Policy to familiarise yourself with the applicable waiting period and exclusions.

4.3. Your Policy is automatically renewed for another month provided Abacus receives the monthly credit life premium in full as explained to you in the NCR 21 notice.

5. OTHER MATTERS OF IMPORTANCE

5.1. The Policy constitutes a Life Policy of insurance.

5.2. You must be informed of any material change to the information referred to in this disclosure.

5.3. If the information was given to you orally, it must be confirmed in writing within 31 (thirty-one) days.

5.4. If any complaint to Capfin in their capacity as financial service provider or the Insurer is not resolved to your satisfaction, you may submit the complaint to the Registrar of Life Insurance, or FAIS Ombudsman.

5.5. A polygraph or any lie detector test is not obligatory in the event of a claim and the failing of such a test, where voluntarily undertaken, may not be the sole reason for the rejection of a claim.

5.6. If your Premium is paid by debit order it may only be in favour of one person.

5.7. The Insurer must inform you at least 31 (thirty-one) days before the cancellation thereof, in writing, of its intention to cancel such debit order.

5.8. You cannot renew your Policy if you have cancelled or terminated your Capfin Loan for any reason. Any right you may have had in terms of this Policy will cease immediately upon the cancellation of your Capfin Loan. The Insurer may cancel your Policy if the Insurer gives you 31 (thirty-one) days' written notice of its intention to cancel this Policy.

5.9. You may cancel your Policy at any time by giving the insurer 31 (thirty-one) days' notice in writing. Please note that this type of insurance is a condition to your Capfin Loan. You may only cancel your Policy if you replace it with a similar Policy, otherwise you will not be complying with your obligations in terms of your Capfin Loan.

5.10. You are entitled to a free copy of the wording and Schedule of the Policy.
5.11. A full list of Policy conditions and exclusions is contained in the Policy wording document.

6. WARNING
6.1. Do not sign any blank or partially completed application form.
6.2. Keep all documents handed to you.
6.3. Take note as to what is said to you.
6.4. Do not be pressurised to buy the product.
6.5. Incorrect or non-disclosure by you of relevant facts may influence the insurer on any claims arising from your contract of insurance.
6.6. It is your responsibility to provide accurate information. Misrepresentation, incorrect information, or non-disclosure by you of any material facts or circumstances may impact negatively on your cover or any claims arising from your insurance contract.
6.7. Should we request for any information or documents (including originals or certified copies thereof) that will assist us in assessing and validating your cover or claim, you are required to provide such within a reasonable time.
6.8. If we do not receive adequate information or evidence within a reasonable time from our request, we may be unable to provide you with cover or may cancel the Policy in accordance with applicable laws.

7. PARTICULARS OF THE OMBUDSMEN AND FINANCIAL SECTOR CONDUCT AUTHORITY
The Ombudsmen are available to advise you in the event of claims problems which are not satisfactorily resolved by the insurance intermediary or the insurer.

FAIS OMBUD		**NATIONAL FINANCIAL OMBUDS**		**FINANCIAL SECTOR CONDUCT AUTHORITY**	
Telephone Number:	012 762 5000	**Telephone Number:**	0860 800 900	**Telephone Number:**	0800 203 722
Facsimile Number:	086 764 1422	**Website Address:**	www.nfosa.co.za	**Facsimile Number:**	012 346 6941
Email Address:	info@faisombud.co.za	**Email Address:**	info@nfosa.co.za	**Email Address:**	info@fsca.co.za
Address:	PO Box 41, Menlo Park, 0063	**JHB Address:**	110 Oxford Road, Houghton Estate, Johannesburg, 2198	**Address:**	PO Box 35655, Menlo Park, 0102
		CPT Address:	Claremont Central Building 6th floor, 6 Vineyard Road, Claremont, Western Province, 7700		